



THE BLACK CAUCUS OF THE AMERICAN LIBRARY ASSOCIATION INC.

BCALA MEMBERSHIP QUESTIONNAIRE, 2003

As an influential member in The Black Caucus of the American Library Association, your opinion is important to us. We would like to ask you to take a moment and complete this questionnaire. We want to know your opinion on the questions pertaining to the organization. Your response will help us better meet membership needs. This questionnaire is disseminated both on line and through the newsletter. **Please complete only questionnaire and return it by fax to Karolyn S. Thompson, BCALA Membership Chair (601) 266-4410 by Wednesday, April 30, 2003.** All responses received by this date will be entered into a drawing to win a leather portfolio. The drawing will occur at the Annual Conference in Toronto, Canada.

*Thank you for your response in advance,
Bobby Player, Sr.
BCALA President, 2002-2004*

BACKGROUND DATA

1. How many years have you been a member of BCALA? _____
2. Are you a member of a regional or state chapter of BCALA? Yes No
3. What state, country or territory, are you from? _____
4. Which type of library best represents your place of employment?
 - a. Academic
 - b. Public
 - c. Special
 - d. School
 - e. Federal/State
 - f. Other (specify) _____
5. What is your area of specialty?
 - a. Administration/Management
 - b. Archives/Special Collection
 - c. Public Services
 - d. Other (specify) _____
 - e. Technical Services
 - f. Systems
6. How many years have you been in librarianship or an information specialist?
 - a. 1-5
 - b. 6-10
 - c. 11-15
 - d. 16-20
 - e. 21+
 - f. Retired

MEMBERSHIP

1. Rank in order of importance, the reasons why you belong to the BCALA.

	Extremely Important	Very Important	Somewhat Important
a. Serving and promoting the profession	_____	_____	_____
b. Referrals/Networking	_____	_____	_____
c. Social	_____	_____	_____
d. Educational Programs	_____	_____	_____

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2. **Indicate the number of hours per month you spend on BCALA activities?**

- a. 10 or more b. 4-9 c. 1-3 d. Less than 1

3. **If your response to Number 2 above is less than 3 hours per month, please indicate the reason(s) why:**

- a. Not enough time b. Not interested c. Have not been asked to do more
- d. Don't know what activities are available e. Other (please specify) _____

4. **What is your preferred means of communication with the BCALA? Check up to two.**

- a. Mail Direct b. E-Mail c. Membership Meeting
- d. Telephone e. Fax f. Other (specify) _____

5. **What are the primary reasons you communicate with the BCALA?**

6. **How satisfied are you with the handling of your membership? Check only one.**

- a. Very Satisfied b. Satisfied c. Neither satisfied nor dissatisfied
- d. Dissatisfied e. Very dissatisfied

7. **Add any comments or suggestions for improvement:**

8. **How satisfied are you with the following?**

	Very Satisfied	Satisfied	Neither satisfied nor dissatisfied	Dissatisfied	Very Dissatisfied
a. Officers responsiveness	_____	_____	_____	_____	_____
b. Officers professionalism	_____	_____	_____	_____	_____
c. Officers courtesy	_____	_____	_____	_____	_____

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d. Overall service received _____
from the BCALA

9. What suggestions do you have to attract new members to BCALA?

10. How can BCALA better serve you?

MEETINGS

1. Check the BCALA activities you have attended/participated in during the past year.

- a. Annual Meeting b. Mid-Winter Meeting c. National Conference

2. If you have attended an annual or mid-winter meetings, did the meetings interest you?

- a. Usually b. Sometimes c. Usually not

3. How do you rank the quality of the mid-winter annual meeting?

- a. Excellent b. Good c. Fair

4. Indicate which of the five national BCALA conferences you have attended.

- a. 1st (Columbus) b. 2nd (Milwaukee) c. 3rd (Winston Salem)
d. 4th (Las Vegas) e. 5th (Fr. Lauderdale) f. All
g. None

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5. Please list any programs that you would be interested in having the BCALA sponsor:

6. How often should the BCALA have a national conference?

- a. Every 2 years b. Every 3 years c. Every 4 years

7. Please rank the importance of having the BCALA offer each of the following services:

	Extremely Important	Very Important	Somewhat Important
a. Annual Meeting	_____	_____	_____
b. Mid-Winter Meeting	_____	_____	_____
c. Connections Program	_____	_____	_____
d. Job Listings	_____	_____	_____
e. BCALA National Conference	_____	_____	_____
f. Other (Specify)	_____	_____	_____

BCALA WEBSITE

1. Have you visited the BCALA website at: <http://www.bcala.org>? Yes No

2. If yes, have you found it useful? _____

3. How do you rate the quality of the BCALA website?

- a. Excellent b. Good
c. Fair d. Poor

4. How do you rate the content of the BCALA website?

- a. Too much information b. Enough Information
c. Not enough information d. Don't know

5. How do you rate the BCALA website in terms of your satisfaction with its features (*announcements and calendar, conference information, etc*)

- a. Very good b. Good
c. Poor d. No Opinion

9. What do you like *least* about our present website?

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10. What features, services, content should the website provide that it does not currently provide? In other words, what improvements would you like to see in the future?

BCALA NEWSLETTER

1. How do you rate the quality of the BCALA newsletter?

- a. Excellent b. Good
c. Fair d. Poor

2. How do you rate the content of the BCALA newsletter?

- a. Too much information b. Enough Information
c. Not enough information d. Don't know

3. How important is each of the following in the BCALA newsletter?

	Very Important	Somewhat Important	Not At All
a. Member News	_____	_____	_____
b. Job Announcement	_____	_____	_____
c. Book Reviews	_____	_____	_____
d. BCALA Business	_____	_____	_____
e. Featured Libraries	_____	_____	_____
f. Grants, Scholarship	_____	_____	_____
g. Annual Highlights	_____	_____	_____
h. Midwinter Highlights	_____	_____	_____
i. Library Programming	_____	_____	_____
j. Call for Papers	_____	_____	_____
k. Affiliate News	_____	_____	_____
l. Black History	_____	_____	_____

Comments and/or Suggestions.

Please list comments and/or suggestions not addressed in this survey.

WE APPRECIATE AND THANK YOU FOR YOUR PARTICIPATION!

Name and contact information (Optional):
